

PRABHU TEJA KATAKAM

Senior Product Designer

Cybersecurity UI/UX Specialist · Enterprise SaaS Apps Design · Mobile Apps Design · Native Desktop Apps Design (Windows & macOS)

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8+ Years of Experience | Enterprise Product & UX Design | Cybersecurity · SaaS · Data Platforms

PROFESSIONAL SUMMARY

Senior product designer with 9 years in enterprise design, specializing in cybersecurity SaaS and data platforms. Led product design for Aurora, optimizing SOC workflows and threat detection UX to boost user satisfaction. Expertise in AI driven design tools and front-end development, enhancing collaboration and accelerating user-centric digital experiences.

SKILLS

Product & UX Design

- Product Vision & Strategy
- End-to-End Product Design
- Design Systems
- Information Architecture
- UX Architecture
- Native Desktop App Design
- Mobile & Responsive Design
- Product Roadmapping

Research & Validation

- User Research Methodologies
- Usability Testing & UAT
- Customer Journey Mapping
- Persona Development
- Heuristic Evaluation
- A/B Testing
- Participatory Design
- Accessibility (WCAG)

Process & Frameworks

- Design Thinking
- Agile Design Sprints
- Jobs-to-be-Done (JTBD)
- OKR-Driven Design
- Wireframing & Prototyping
- Design Critique & Reviews
- User-Centered Design
- Multi-tenant UI Design

Tools & Platforms

- Figma
- Figma AI
- Adobe XD
- ChatGPT
- GitHub Copilot
- Windows Fluent & Apple HIG Design
- Google Material Design
- SPA & PWA Design

PROFESSIONAL EXPERIENCE

Senior UX Designer

Arctic Wolf Networks India Pvt. Ltd.

Feb 2025 – Present

Bengaluru, India · On-Site

Aurora (formerly Cylance) — enterprise AI-driven cybersecurity platform processing 7 trillion security events/week, serving 10,000+ enterprise customers globally.

- Lead end-to-end product design for Aurora, a mission-critical threat detection and response platform trusted by 10,000+ enterprise customers - owning SOC workflow UX, threat dashboards, alert triage flows, and information architecture.
- Drive design system integration across Cylance and Arctic Wolf product ecosystems, collaborating with 20+ engineers and PMs and product managers across India and North America to reduce design debt and ensure surface-level consistency.
- Maintained zero disruption to customer experience through a major corporate acquisition by managing design continuity, stakeholder alignment, and product coherence across all surfaces.
- Apply AI-powered design workflows (Figma AI) to cut ideation-to-prototype cycles by ~30%, enabling faster stakeholder reviews without compromising quality.
- Lead participatory design workshops with enterprise security analysts to continuously surface unmet needs and validate design direction with real users.

Senior UX Designer

BlackBerry India Pvt. Ltd.

NOV 2023 – FEB 2025

Bengaluru, India · On-Site

Cylance enterprise cybersecurity suite — AI-driven SaaS based endpoint protection, threat intelligence, and cross-platform native agent tooling for Windows and macOS

- Conducted in-depth user research with enterprise SOC analysts, translating complex security data workflows into intuitive, low-cognitive-load experiences.
- Worked with cross-functional teams to design user-centered solutions, enhancing user engagement and satisfaction.
- Owned UX for Cylance's Unified Endpoint detection, MEDR, threat detection dashboards, alert management workflows, and analyst investigation flows reducing analyst task completion time through streamlined information architecture.
- Partnered with product managers to define feature roadmaps, aligning UX execution with overall product strategy.
- Streamlined engineering processes by producing pixel-accurate Figma prototypes with detailed interaction specifications and edge-case documentation, reducing rework cycles.
- Implemented design guidelines to ensure consistency across product lines.
- Created interactive prototypes in various stages of fidelity to test usability of designs.

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PROFESSIONAL EXPERIENCE

Senior UX Designer

CSG Systems International Pvt. Ltd.

MAY 2021 – NOV 2023

Bengaluru, India · Hybrid

CSG Xponent Customer Data Platform — enterprise SaaS product unifying multi-source customer data into 360° profiles for personalisation at scale.

- Drove a 20% increase in user satisfaction through iterative, analytics-informed design improvements and participatory design workshops with enterprise clients — validated through usability testing across multiple release cycles.
- Led product design for CSG Ignite CDP from discovery to deployment, owning 15+ features across 2.5 years — from research and information architecture through high-fidelity prototypes, design reviews, and acceptance testing.
- Facilitated cross-functional design sprints with business analysts and enterprise customers to align product direction early and reduce costly late-stage pivots.
- Contributed reusable components to the CSG design system, improving design consistency and reducing per-feature design time by standardising patterns across the product suite.

UX Designer - II

SISA Information Security Pvt. Ltd.

OCT 2019 – MAY 2021

Bengaluru, India · On-Site

SISA ProACT — enterprise MDR platform. This is where the cybersecurity UX journey began — learning SOC workflows, threat hunting, and security-critical design.

- Developed SISA ProACT, an enterprise Managed Detection & Response (MDR) platform for security event monitoring, threat hunting, and log correlation, streamlining threat management processes.
- Optimised information hierarchy and navigation patterns for high-stakes SOC workflows, enhancing usability for analysts managing high-volume security event data.
- Designed all three ProACT product surfaces (ProACT-S, ProACT-C, ProACT-A) delivering dashboards, alert management, and threat hunting UX for enterprise security analysts.

UI/UX Designer - II

EmployeeExperts Solutions Pvt. Ltd.

MAY 2018 – OCT 2019

Bengaluru, India · On-Site

ESP — full-scale SaaS HRMS / Payroll / LMS platform built from scratch. Sole designer in a startup. Also contributed to hybrid mobile app development.

- Sole designer from day one — 200+ screens from scratch using Google Material Design, independently building the product visual identity, UX architecture, and complete design system.
- Designed three experience zones: Personal Zone (attendance, payroll, leave, timesheets, vacation), Team Zone (presence indicators, availability, collaboration), Actions Zone (approvals, tickets, notifications) for Employee, HR, and Admin roles.
- Built multi-tenant theming engine — fully branded custom themes per enterprise client. Designed iOS & Android apps. Introduced SPA and PWA architecture.
- Contributed to hybrid mobile app development using Ionic — design and UI-side development of responsive, offline-capable HR workflows.

UI Designer

Data Template Pvt. Ltd.

SEP 2017 – APR 2018

Bengaluru, India · On-Site

ESP — full-scale SaaS HRMS / Payroll / LMS platform built from scratch. Sole designer in a startup. Also contributed to hybrid mobile app development.

- Designed intuitive user interfaces for web and mobile applications.
 - Developed visual design skills, applied user-centred design principles, and established interface standards across multiple client projects to enhance UX.
 - Collaborated with developers to ensure design feasibility and consistency.
- Conducted user research to gather insights for improving designs

PROJECT NAMES

Aurora - Cylance Cybersecurity Platform, Arctic Wolf Networks / BlackBerry, 11/01/23, Present, Owned SOC analyst workflow design, threat detection dashboards, alert triage, and investigation UX.

CSG Ignite - Customer Data Platform, CSG Systems International, 05/01/21, 11/01/23, Led product design across 15+ features over 2.5 years, delivering a 20% increase in user satisfaction.

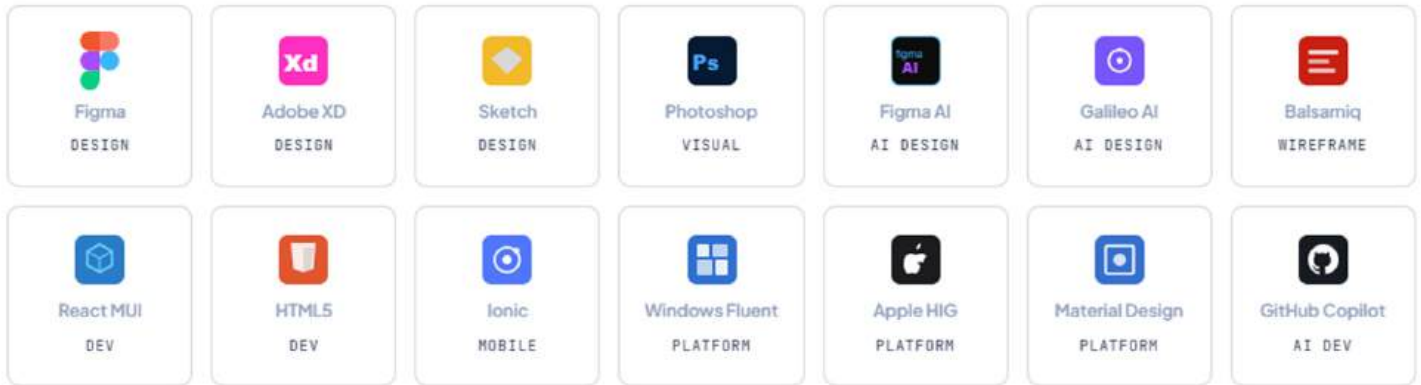
SISA ProACT - Managed Detection & Response Platform, SISA Information Security, 10/01/19, 05/01/21, Designed all three ProACT product surfaces, delivering end-to-end UX for security dashboards.

ESP - Employee-Centric HRMS SaaS Platform, Employee Experts Solutions, 05/01/18, 10/01/19, Designed 200+ screens across web and mobile from scratch.

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Senior Product Designer

TOOLS & TECHNOLOGY



EDUCATION

- 2014–2017 Master of Computer Applications (MCA)
RVR & JC College of Engineering, Affiliated to Acharya Nagarjuna University.
- 2011–2014 Bachelor of Commerce (B.Com)
Radha Degree College, Affiliated to Acharya Nagarjuna University.

HOBBIES



Cooking



Pencil Sketching



Photography



Gaming



Music

DECLARATION

I hereby declare that all the details mentioned above in accordance with the truth and fact as per my knowledge and I hold the responsibility for the correctness of the above-mentioned particulars.

Date :

Place : Bengaluru, Karnataka

(Katakam Prabhu Teja)